- 2. Enter the number of the second party, and then tap the Send soft key.
- 3. Tap the Conference soft key again when the second party answers. All parties are now joined in the conference.
- 4. Tap the End Call soft key to disconnect all parties.

Note: You can split the conference call into two individual calls by tapping the Split soft key.

Voice Message

Message waiting indicator on the idle screen indicates that one or more voice messages are waiting at the message center. The power indicator LED slowly flashes red.

To listen to voice messages (Ensure the voice mail code is already configured on the phone):

- Tap and then tap the Connect soft key, or press .
- Follow the voice prompts to listen to your voice messages.

Customizing Your Phone

Call History

When the phone is idle, tap, and then tap the desired call list on the left.



- Tap ▲ or ▼, or press ♠ or ▼ to scroll to the desired page.
- Tap (1) after the desired entry, and then you can do the following:
 - Tap Send to place a call.
 - Tap Add to add the entry to the local directory.
 - Tap Edit to edit the phone number of the entry before placing a call.
 - Tap Blacklist to add the entry to the blacklist.
 - Tap Delete to delete the entry from the list.

Contact Directory

To add a contact:

- When the phone is idle, tap [2], and then tap the desired group on the left.
- 2. Tap Add to add a contact.
- 3. Enter a unique contact name in the Name field and contact numbers in the corresponding fields.
- Tap the Save soft key to accept the change.

To edit a contact:

- When the phone is idle, tap 4, and then tap the desired group on the left.
- Tap after the desired contact.
- 3. Edit the contact information.
- 4. Tap the Save soft key to accept the change.

To delete a contact:

- 1. When the phone is idle, tap [14], and then tap the desired group on the left.
- Tap after the desired contact, and then tap Delete.
- 3. Tap the OK soft key when the touch screen prompts "Delete the selected contact?"

Note: You can add contacts from the call history easily. For more information, refer to Call History above.

Volume Adjustment

- Press during a call to adjust the receiver volume of the handset/speakerphone/
- Press when the phone is idle to adjust the ringer volume.

V72.4





Support: 877.747.4284

help@atgvoice.com



Ultra-elegant Gigabit IP Phone SIP-T48G **Quick Reference**



Using Your Phone

Navigating the Touch Screen

- To enter the main menu, tap
- To return to the idle screen, tap
- To go back to the previous menu, tap
- To select a soft key, tap the soft key.
- To select an item, tap the item.
- To turn pages, tap ▲ or ▼ on the touch screen.

Entering and Updating Data

To enter data:

- 1. Tap the field you want to edit.
- Tap the IME soft key to switch input modes.
- 3. Enter data using the keypad.
- 4. Tap the Save soft key.

To select a field option:

Tap the field name, and then tap the field's highlighted box. From the pull-down list, tap the desired option.

Basic Call Features

Placing a Call

Using the handset:

- Pick up the handset.
- Enter the number, and then tap the Send soft key.

Using the speakerphone:

- With the handset on-hook, press
- 2. Enter the number, and then tap the Send soft key.

Using the headset:

- 1. With the headset connected, press (1) to activate the headset mode.
- 2. Enter the number, and then tap the Send soft key.

Note: During a call, you can alternate between the headset, hands-free speakerphone and handset modes by pressing the HEADSET key, Speakerphone key or by picking up the handset. Headset mode requires a connected headset.

Answering a Call

Using the handset:

Pick up the handset.

Using the speakerphone:

Press .

Using the headset:

Press 🔞.

Note: You can ignore an incoming call by tapping the Reject soft key.

Ending a Call

Using the handset:

Hang up the handset or tap the End Call soft key.

Using the speakerphone:

Press or tap the End Call soft key.

Using the headset:

Tap the End Call soft key.

Redial

- Press on to enter the Placed call list, and then tap the desired entry.
- Press (c) twice when the phone is idle to dial out the last dialed number.

Call Mute and Un-mute

- Press to mute the microphone during a call.

Call Hold and Resume

To place a call on hold:

Press or tap the Hold soft key during an active call.

To resume the call, do one of the following:

- If there is only one call on hold, press or tap the Resume soft key.
- If there is more than one call on hold, tap the call you want to resume, and then
 press . or tap the Resume soft key.

Call Transfer

You can transfer a call in the following ways:

Blind Transfer

- 1. Press [(-()] or tap the Transfer soft key during an active call. The call is placed on hold.
- 2. Enter the number you want to transfer to.
- 3. Press (-C) or tap the Transfer soft key.

Semi-Attended Transfer

- 1. Press [-] or tap the Transfer soft key during an active call. The call is placed on hold.
- Enter the number you want to transfer to, and then press #---.
- Press [-] or tap the Transfer soft key when you hear the ring-back tone.

Attended Transfer

- 1. Press (c) or tap the Transfer soft key during an active call. The call is placed on hold.
- 3. Press (-c) or tap the Transfer soft key when the second party answers.

Call Forward

To enable call forward:

- When the phone is idle , tap ->Call Features->Call Forward.
- 2. Select the desired forward type:

Always Forward—Incoming calls are forwarded unconditionally. Busy Forward—Incoming calls are forwarded when the phone is busy.

No Answer Forward---Incoming calls are forwarded if not answered after a period of time.

- Enter the number you want to forward to. For No Answer Forward, tap the pull-down list of After Ring Time, and then tap the desired ring time to wait before forwarding.
- 4. Tap the Save soft key to accept the change.

Call Conference

1. Tap the Conference soft key during an active call. The call is placed on hold.

